



CITY COUNCIL

AGENDA ITEM STAFF REPORT

MEETING DATE:	OCTOBER 14, 2025
TITLE:	RECOGNITION OF A LIFE SAVING INCIDENT
DEPARTMENT:	FIRE DEPARTMENT
PROJECT MANAGER:	KEVIN REIS, DEPUTY FIRE CHIEF
REQUESTED ACTION:	NONE
STRATEGIC PLAN GOAL(s):	#6: KEEP COLLINSVILLE SAFE #7: SUPPORT EXCELLENT MUNICIPAL SERVICES
ATTACHMENTS:	NONE

EXECUTIVE SUMMARY

On September 3, 2025, the coordinated efforts of Collinsville's emergency response team resulted in the successful resuscitation and full recovery of a cardiac arrest patient. This incident exemplifies the exceptional communication, quick decision-making, and teamwork among Telecommunicator Miranda Williams, Police Officer Jason Harrison, and Collinsville Fire Department Firefighter/Paramedics Matt Giles, James Wilderman, Mike Mikoff, and Brenden Heaton.

Each first-responder had a critical role in ensuring that lifesaving interventions were initiated immediately and maintained seamlessly through hospital transfer. Their professionalism, composure under pressure, and dedication to service reflect the highest standards of public safety and emergency response.

BACKGROUND

On September 3, 2025, at approximately 12:04 PM, Telecommunicator Miranda Williams received a 911 call from a distressed female caller pleading for help. With only limited information available, Miranda promptly entered the call for service and dispatched Officer Jason Harrison (DSN 289) to the location. Moments later, the caller reconnected and reported that her husband was suffering from a heart attack. While dispatching Collinsville Fire Department units, Miranda simultaneously provided Emergency Medical Dispatch instructions, reassuring the caller, calming her through the crisis, and providing pre-arrival guidance until first responders arrived.

The American Heart Association out of hospital chain of survival are:

- Recognition of cardiac arrest and activating the emergency response system
- Performing CPR as quickly as possible
- Defibrillation
- Advanced EMS care
- Post cardiac arrest case
- Recovery

October 14, 2025

Recognition of Life Saving Incident

We were able to check all the boxes on this call because everyone involved in this call did their job to the best of their abilities.

Response Timeline:

- Miranda Williams stayed calm, recognized the urgency of the call and dispatched help quickly.
- Officer Jason Harrison was the first to arrive and immediately began CPR, ensuring that lifesaving measures were underway before fire and EMS personnel arrived.
- Engine 1212, staffed by Lt. Firefighter/Paramedic Matt Giles and Firefighter/Paramedic James Wilderman, arrived next. Lt. Giles deployed advanced equipment while Wilderman continued manual chest compressions. Working in unison, they prepared and moved the patient for continued resuscitation efforts.
- Ambulance 1241, staffed by Lt. Firefighter/Paramedic Mike Mikoff and Firefighter/Paramedic Brenden Heaton, arrived shortly thereafter. Their crew initiated Advanced Cardiac Life Support (ACLS) interventions, including cardiac monitoring, defibrillation, and administration of life-saving medications.
- Continuous, coordinated efforts between all responders ensured efficient patient management and rapid transport to Anderson Hospital.

Upon arrival at the hospital, an additional shock was delivered, resulting in return of spontaneous circulation (ROSC). Though the patient experienced complications during hospitalization, he ultimately made a full recovery and returned home with no significant long-term effects.

This incident underscores the critical importance of communication, coordination, and professionalism among Collinsville's emergency response agencies. The seamless teamwork between Telecommunicator Williams, Officer Harrison, and the Collinsville Fire Department personnel demonstrates the high level of dedication and excellence within our public safety teams—each member contributing decisively to a life saved.